

## Cloch Housing Association

### BITESIZE TRAINING ON “SET-UP OF NEW REACTIVE & VOIDS CONTRACTS” WILL START AT 5.30PM

#### Board Meeting

**To be held on Tuesday 25<sup>th</sup> April 2023 at 6.00pm  
At Cloch Offices and online (Teams)**

#### AGENDA

Item	Description		Timings
1.	Apologies & Declaration of Interest	Chair	6pm to 6.05pm
2.	Minutes of Meeting held on 21 February 2023	Chair	↓
3.	Matters Arising/Outstanding Actions	Chair	↓
<b>ITEMS FOR APPROVAL</b>			
4	Business Plan Refresh <i>(p)</i>	CEO	6.05pm to 6.15pm
5.	<b>New Policies/Policy Reviews</b>		6.15pm to 6.25pm
5.1	Rent Arrears (No 26)	HofHS	↓
5.2	Standing Orders (No 59)	FD	↓
5.3	Financial Regulations (No 16)	FD	↓
5.4	Membership Policy (No 55) and Membership Strategy (No 88)	HofCS	↓
6.	Board Appraisals Action Plan <i>(p)</i>	FD	6.25pm to 6.30pm
7.	Property Services Trainee – New Role	HofCS	6.30pm to 6.35pm
8.	Reactive & Void Repair Contracts Update <i>(p)</i>	HofPS	6.35pm to 6.45pm
9.	Annual Procurement Strategy	HofPS	6.45pm to 6.50pm
10.	Pension Working Group Remit	CEO	6.50pm to 6.55pm
11.	Internal Audit – Draft Programme for 2023/24 <i>(p)</i>	FD	6.55pm to 7.00pm
12.	Five Year Financial Plan Return <i>(p)</i>	FD	7.00pm to 7.05pm
<b>ITEMS FOR DISCUSSION/NOTING</b>			
13.	CEO Report <i>(p)</i>	CEO	7.05pm to 7.15pm
14.	Quarter 4 – Performance Report (KPI's, Key Outcomes, Risk Register)	CEO	↓
15.	Global Action Plan - Verbal Update	CEO	↓
16.	Notifiable Events Report (& Policy)	CEO	7.15pm to 7.20pm

17.	Landlords Facilities Health, Safety & Welfare (LFHS&W) Annual Report	HofPS	7.20pm to 7.25pm
18.	Disposal & Acquisition Report as at 31 March 2023	HofPS	7.25pm to 7.30pm
19.	Annual Complaints Report	HofCS	7.30pm to 7.35pm
20.	Gifts and Hospitality Report	HofCS	7.35pm to 7.40pm
20.1	Donations Report	HofCS	
21.	AOCB	Chair	7.40pm to 7.45pm
21.1	Reflections	Chair	
22.	Date of Next Meeting – 13 June 2023	n/a	
23.	Approval of new Association/Board Member	FD	7.45pm to 7.50pm
24.	Private & Confidential Session	CEO	7.50pm to 8.00pm

*(P) Presentation at Meeting*