

# Cloch Housing Association

## Board Meeting

To be held on Tuesday 30 January 2024 at 6.00pm  
hybrid

### AGENDA

Item	Description		Timings
0.	Tenant Satisfaction Survey Presentation from Resource	LS	6.00pm-6.15pm
1.	Apologies & Declarations of Interest	Chair	6.15pm-6.25pm
2.	Minutes of the Meeting held on 19 December 2023 *		
2.1	Minutes of the F&CS Sub-Committee held on 05 December 2023 ** (will be sent under separate cover)		
3.	Matters Arising & Outstanding Actions **		
	<b>ITEMS FOR APPROVAL</b>		
4.	<b>Policies – New/For Review</b>		
4.1	Notifiable Events Policy Cover Paper *	CEO	6.25pm-6.30pm
4.1.1	DRAFT Notifiable Events Policy (No.86)		
4.2	Treasury Management Policy Cover Paper *	DCEO	6.30pm-6.40pm
4.2.1	App1 – DRAFT Treasury Management Policy (No.17)		
4.2.2	App2 – Treasury Management and Borrowing Policy (2020)		
4.2.3	App3 – Key changes comparison table		
4.3	Procurement Policy Executive Paper *	HofPS	6.40pm-6.45pm
4.3.1	App 1 – DRAFT Procurement Policy (No.51)		
4.4	Privacy Notice for the Board *	DCEO	6.45pm-6.50pm
5.	Procurement Strategy Report Executive Paper *	HofPS	6.50pm-7.00pm
5.1	App1 – Procurement Strategy Report		
6.	Factoring Fee Increase 2024-25 *	DCEO	7.00pm-7.05pm
7.	Pension Review *	DCEO	7.05pm-7.15pm
7.1	App1 – Staff Consultation Document		
7.2	App2 – Pension Consultation Response Report		
7.3	App3 – Pension Consultation Response Comments		
8.	GAP Action Plan Cover Report *	CEO	7.15pm-7.25pm
8.1	App1 - The recommended action plan for approval		
8.2	App2 - Supplementary Reading) - Draft Annual Assurance Statement - Oct 2023 Board Meeting		

\* for approval

(p) Presentation at Meeting

\*\* for noting

	<b>ITEMS FOR NOTING</b>		
9.	Tenant Satisfaction Survey Covering Report *	CEO	7.25pm-7.35pm
9.1	App1 - CHA TSS 2023 - Top Line Results- Dec 2023		
9.2	App2 - Supplementary Reading) CHA Tenant Satisfaction Survey Report		
10.	Internal Audit Cover Paper **	CEO	7.35pm-7.45pm
10.1	App 1a) - TIAA Assurance Report -Corporate Performance Management		
10.2	App 1b) - TIAA Assurance Report - Customer Engagement and Complaints		
11.	Notifiable Events	DCEO	7.45pm-7.50pm
11.1	Confidential Employment Tribunal (paper to be sent under separate cover to each Board member)		
12.	Health & Safety Update	DCEO	7.50pm-7.55pm
13.	AOCB & Reflections	Chair	7.55pm-8.00pm
14.	Date of Next Meeting – 13 February 2024		
	<b>Item Deferred to Next Meeting</b>		
(i)	Board Appraisal Action Plan	CSO	

\* for approval  
\*\* for noting

**(p)** Presentation at Meeting