

Right to Repair 1 day repairs

These will be carried out as part of our emergency repairs service during the Covid 19 pandemic

Please read and check if there is something you can do to help yourself before you call the Association.

1. Blocked flue to open fire or boiler.
2. Blocked or leaking foul drains, soil stacks or toilet pans where there is no other toilet in the house.
3. Blocked sink, bath or drain.
4. Loss of electric power; – Firstly check with your neighbours home., and also that you credit if you have a pre-paid meter. If more properties are without power contact SP network on 105
5. Insecure external window, door or lock.
6. Unsafe access path or step.
7. Significant leaks or flooding from water or heating pipes, tanks, cisterns.
8. Loss or partial loss of gas supply. Firstly check with your neighbours home, and also that you have credit if you have a pre-paid meter. If more properties are without gas, contact Scottish Gas Network 0800 912 1700
9. Loss or partial loss of space or water heating where no alternative heating is available.
10. Toilet not flushing where there is no other toilet in the house. You can ease the immediate fault by pouring buckets or basins of water down the toilet.
11. Unsafe power or lighting socket, or electrical fitting. – You should ensure that no one uses or touches this socket / switch until the electrician arrives
12. Loss of water supply. Firstly check all outlets in your home, such as bath, wash hand basin, kitchen. Also check with your neighbour. If all properties are affected contact Scottish Water 0800 0778 778.